

Keyse House Acton Lane Sudbury CO10 1QN

Tel: 01787 321400

email: alan.braithwaite@sudburycab.org.uk

www.sudburycab.org.uk www.citizenadvice.org.uk 26 June 2024

Mrs Jo Hazlewood Parish Clerk - Holbrook Parish Council BY EMAIL

Dear Mrs Hazlewood

## "Helping make lives easier"

Sudbury and South Suffolk Citizens Advice works across the district providing advice, expertise and support to people with problems. In the last financial year to the end of March 2024 we put more than £1m back into the local economy in the form of securing benefit entitlements, managing debt and helping with financial recoveries.

The value that we return in terms of wellbeing is very much greater. One client told us "You are a lifeline; I could not have done it without you". We get so many comments like that – they are what motivates us, especially as we help people during the continuing cost-of-living crisis.

Our full impact report for the year 2023/2024 will be published in the autumn. It will be available on our website and Facebook page and will tell the story of how we have addressed the economic and social challenges of people in our area. We will be promoting it across the district, as a way of reaching more people.

We know we need to do more, as there are people who do not contact us for the help they could benefit from.

To achieve that and protect the existing service, we rely on a range of funders including our biggest supporter, Babergh District Council. The environment for funding our excellent service has tightened considerably and we are currently facing a budget deficit for the year of £50,000.

So, this is to ask two questions of your council:

- 1. Can you find within your budget the possibility to make a donation to support our work?
- 2. Can you please promote our service to your community. Please refer them to our website, through which they can access our services <a href="https://www.sudburycab.org.uk">https://www.sudburycab.org.uk</a>.

We will happily come and talk to your village meetings about our work and experience – please ask.

We very much hope you can help, and we would be pleased to work more closely with your community.

Yours sincerely



Alan Braithwaite Chair of the Trustee Board 07802 795444







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