


Re: Defibrillator at Admirals Quarter, Holbrook - Holbrook, On Post Near Noticeboard, Admirals Quarter, Suffolk, IP9 2FF

 **From** WebNos Defib Team <defibrillators@communityheartbeat.org.uk>
Sender Sam Dowsett <samd@communityheartbeat.org.uk>
To clerk@holbrookparishcouncil.gov.uk <clerk@holbrookparishcouncil.gov.uk>
Date 2024-08-28 16:00

Hello Jo. When we receive a deployment notification from the Ambulance Service, it means that at some point they've instructed somebody to retrieve the defibrillator while responding to an emergency call. It is common for a defibrillator to be taken out of the cabinet without being used. It is also possible that the cabinet was not opened at all. The Ambulance Service isn't able to provide us with that information, so we always record it as a deployment and need someone to check the site regardless.

There are a number of reasons a defibrillator might not be used after someone is told to retrieve it. Sometimes the Ambulance Service instruct someone to retrieve the defibrillator as a precaution when the patient has collapsed and it is not yet clear if the device will actually be needed. Sometimes a defibrillator is needed, but the ambulance arrives shortly after our defibrillator is taken out. There are also cases where someone is panicking and cannot find the cabinet or work out the lock, even though it is accessible.

Looking at the WebNos page, it appears the defibrillator was last used in March, and in the five months since there have been four more deployments where there was no sign of the machine being used. This is quite normal for a public access defibrillator.

Hopefully this answers your questions, but please don't hesitate to contact me.

Kind Regards,
Sam
CHT Defib Team

From: clerk@holbrookparishcouncil.gov.uk <clerk@holbrookparishcouncil.gov.uk>
Sent: 28 August 2024 09:26
To: Sam Dowsett <samd@communityheartbeat.org.uk>
Subject: Defibrillator at Admirals Quarter, Holbrook

Dear Sam,

I have been asked by my council to find out a little more information as to what prompts the ambulance service to notify you that the defib might have been deployed. Our understanding is that they probably receive a 999 call and then signpost the caller to the nearest defib. It does seem to my councillors that the frequency of receiving messages that "the defib might have been deployed" is quite high. In each instance so far there has been no sign that the defibrillator has in fact been deployed.

I hope this makes sense, but would be grateful for any information I can pass on to my council.

Please don't hesitate to contact me if the above isn't clear.

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Kind regards
Jo Hazlewood
Holbrook Parish Clerk
4 Shepherds Lane, The Street, Holbrook, Ipswich IP9 2QA

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