

Re: Roundabout



From peter.sander@playquip.co.uk <peter.sander@playquip.co.uk>
To clerk@holbrookparishcouncil.gov.uk <clerk@holbrookparishcouncil.gov.uk>
Date 2025-12-17 07:33

Hi Jo

Shaun our engineer was on site he spoke to the lady, however, I think his comments may have been misunderstood.

There are new hydraulic hinge closing mechanisms available now that are infinitely more adjustable than the old transom type used in the original gates.

If these were fitted, yes they would make a difference but the cost of altering the gate to accommodate them would be in the region of £450.00, as with most things, designs evolve and improve and we now only use the hinge type closers on our gates, unfortunately they have only been around for about 12 months.

In all honesty, even with the new closers, we could not guarantee to eliminate all the noise, it is the vibration of the gate when used that travels through the wall, relocation of the gate away from the wall would be a better option.

I dont know if this is a consideration, the cost would be similar to fitting the newer hingers.

I hope this helps.

Kind Regards

Peter Sander

Tel: 01206 825869

Mail: peter.sander@playquip.co.uk

Web: www.playquip.co.uk



From: clerk@holbrookparishcouncil.gov.uk <clerk@holbrookparishcouncil.gov.uk>

Sent: 16 December 2025 18:18

To: peter.sander@playquip.co.uk <peter.sander@playquip.co.uk>

Subject: Re: Roundabout

Thank you Peter. We will get that sorted at our Jan meeting.

Whilst your guy was repairing the roundabout, the lady from the cottage by the noisy accessible gate was talking to him and he told her he could sort the gate out, but it would need to go through the Parish Council first.

I am a bit confused as we have had endless exchanges about that gate and the result has been that there is nothing you could do. Could you have a word with the person who did the roundabout and see what it was he thought would solve the problem?

Many thanks and merry Christmas

Kind regards

Jo Hazlewood

Holbrook Parish Clerk

4 Shepherds Lane, The Street, Holbrook, Ipswich IP9 2QA

Email Disclaimer

Confidentiality and Privilege: This email and its attachments are intended for the above named only and may be confidential. If they have come to you in error you must take no action based on them, nor must you copy or show them to anyone; please reply to this email and highlight the error. This document is privileged and the benefit of the privilege belongs to Holbrook Parish Council. The provision of this document does not amount to any waiver of privilege. This document is provided to the recipient intended in complete confidence and should not be disclosed to any other person without the Holbrook Parish Council's prior consent.

On 2025-12-16 16:19, peter.sander@playquip.co.uk wrote:

Dear Jo

I am pleased to inform you the roundabout repair is now complete.

I have attached our invoice as per our quotation.

Kind Regards

Peter Sander

Tel: 01206 825869

Mail: peter.sander@playquip.co.uk

Web: www.playquip.co.uk



From: clerk@holbrookparishcouncil.gov.uk <clerk@holbrookparishcouncil.gov.uk>

Sent: 16 December 2025 08:52

To: peter.sander@playquip.co.uk <peter.sander@playquip.co.uk>

Subject: Re: Roundabout

Thank you Peter for letting us know what the situation is with the roundabout. We look forward to hearing how the repair goes.

Kind regards

Jo Hazlewood

Holbrook Parish Clerk

4 Shepherds Lane, The Street, Holbrook, Ipswich IP9 2QA

Email Disclaimer

Confidentiality and Privilege: This email and its attachments are intended for the above named only and may be confidential. If they have come to you in error you must take no action based on them, nor must you copy or show them to anyone; please reply to this email and highlight the error. This document is privileged and the benefit of the privilege belongs to Holbrook Parish Council. The provision of this document does not amount to any waiver of privilege. This document is provided to the recipient intended in complete confidence and should not be disclosed to any other person without the Holbrook Parish Council's prior consent.

On 2025-12-16 07:52, peter.sander@playquip.co.uk wrote:

Dear Jo

We went to site yesterday to inspect the roundabout, we had to dismantle the top to get access to the bearings and found they had completely failed, the main bearing was seized to the spindle which took some removing, but we got it off.

We have had to take the body of the roundabout back to our factory to remove the inner races from inside the tube, unfortunately this wasn't something we could do on site.

We will be fitting the new bearings today and will take it back and re-fit it onto the spindle, hopefully it will be completed today.

Kind Regards

Peter Sander

Tel: 01206 825869

Mail: peter.sander@playquip.co.uk

Web: www.playquip.co.uk



ARMED FORCES
COVENANT

EMPLOYER RECOGNITION SCHEME

BRONZE AWARD

Proudly supporting those who serve.