

## **The Holbrook & Shotley Practice**

### **8008 patients**

15% > 75yrs

28% > 66yrs

### **GPs**

Dr Gada – senior partner

Dr D'Souza

Dr Bezant

Dr Lewis

We did have Dr Femi, who sadly had to resign for personal reasons, we are currently interviewing to replace him

### **Other clinical staff**

ANP – T Snape – minor illnesses

Trainee ANP - D Evans

Paramedic A Lewis

Practice Nurse x 4

HCA – Amanda

Matt Coombes - MSK

### **Opening hours**

	Holbrook	Shotley
Mon	8 – 5	8 – 6.30
Tues	8 – 5	8 – 6.30
Weds	8 – 5	8 – 6.30
Thurs	8 – 12.30	8 – 6.30
Fri	8 – 6.30	8 – 12.30

### **Dispensary**

Dispensed around 240,000 items last year

### **Services**

- Dispensary
- Maternity
- Family Planning
- Nurse Clinics
- Smoking Cessation Advice
- Minor Injuries Clinic
- Vaccination clinics
- Cervical Screening
- Child Development
- Child immunisations
- Counselling
- Travel Vaccinations
- MSK
- AAA
- Diabetes Nurse
- Mental Health Nurse

### **New Contracts**

October 2025 – online consultation – AccuRx averaging 220 a day

April 2026 – Urgent on the day appointments – already cover this

Complaints - 45 over the course of the year

Patient behaviour	1
Child's care	2
Dispensary	3
Private Fees	3
Appointments	16
IT	1
Secondary Care	3
Reception	2
Interface	4
Blood tests	3
Administrative	6
Housebound	2

CQC site visit due soon as a planned visit, last visit 2016

**How can we serve you better?**

**Any Questions**