

VM16127 – Holbrook Parish Council Silver Maintenance Contract 24th May 2026 to 23rd May 2029



Maintenance/Service Contract for

Agreement between: -

SWARCO UK & Ireland Ltd
Hazelwood House
Chineham Business Park
Lime Tree Way
Chineham, Basingstoke
RG24 8WZ

And: -

Holbrook Parish Council

Date of Offer: -

30 April 2026

Contents

General	3
Quantity, Frequency and Tasks	3
Maintenance Proposal	4
Terms of Agreement.....	4
Payment.....	4
Maintenance Exclusions	5
Limitation of Liability	5
Prices	5
General	6

General

Both parties agree to sign a maintenance and service contract for,

1 x MVAS/MYSI,
 Serial number – STL 13645

Quantity, Frequency and Tasks

All parts required for maintenance, or equipment failure will be provided within the contract price. Parts which are replaced to other than wear and tear, will be charged for accordingly. **This contract does not include for an Annual Routine Preventative Maintenance Visit.**

Maintenance Proposal

Fault reporting.

Office Hours

Tel: 0345 603 1433

Office open hours- 24/7/365

Email: National.faultdesk@Swarco.com

Attendance.

5 working days

(Excluding weekends and Bank Holidays.)

(Christmas shutdown period between 25th December and 31st December.)

Faults Visits

A written report will be sent indicating the following

1. Fault reported.
2. Fault reported by.
3. Time of fault report.
4. On / Off site times.
5. Fault found.
6. Action taken.
7. Unique fault number.

Terms of Agreement

All visits will be carried out during normal working business hours. Replacement parts, which will be new or re-conditioned to perform as new, will be furnished on an exchanged basis and the exchanged parts will become the property of SWARCO UK & Ireland Ltd. SWARCO UK & Ireland Ltd agrees to provide the service outlined in this agreement during the initial period and any extension thereof. SWARCO UK & Ireland Ltd will render its initial billing upon receipt of a signed copy of this agreement.

Payment

Payment is due upon receipt of invoices raised in advance for the initial coverage periods. Adjustments to the number of signs within the contract will be made at the same intervals.

If the customer does not pay the fees or charges associated with this Maintenance/Service Agreement then SWARCO UK & Ireland Ltd may refuse to continue the services provided herein and may back charge the customer for any labour, parts or service.

www.swarco.com

SWARCO UK & Ireland Ltd | Hazelwood House | Lime Tree Way | Chineham Business Park | Basingstoke | RG24 8WZ

T: 01256 891800

Maintenance Exclusions

Maintenance service does not include repair of damages or replacement of spare parts resulting from,

Any works necessary as a result of the above mentioned section shall be an additional charge to the customer.

- Any cause external to the equipment, standard software or custom software including, but limited to electrical work, fire, flood, water, wind, lightning and transportation or any acts of god.
- Any act of vandalism which results in the malfunction, loss, desecration or elimination of equipment.
- Customer's improper use, refinishing, management or supervision of the equipment, standard software or custom software or other failure to use the equipment in accordance with SWARCO UK & Ireland Ltd.
- Customer's repair, attempted repair or modification of the equipment, standard software without prior consent from SWARCO UK & Ireland Ltd.
- Customer's use of the equipment, standard software or custom software for purposes other than those for which they are designed or the use of accessories for supplies not approved by SWARCO UK & Ireland Ltd.
- Any equipment not listed on the face of this agreement.
- Any repair to the equipment caused by supplies not purchased from SWARCO UK & Ireland Ltd.
- All Traffic Management required for general maintenance activities will be provided by others.
- The Solar Panel and Batteries are not covered as these are classed as consumables.

Limitation of Liability

In no event will SWARCO UK & Ireland Ltd be liable for lost profits, loss of data or any other incidental or consequential damages or damages caused by customer's failure to perform their responsibilities.

Prices

3 Year Contract.

1 x Swarco provided MVAS/MYSI Sign = £535.34.

Total = £535.34 Excluding VAT.

Total = £642.40 Including VAT.

*** Refresher Training can be provided @ £360.00 per session***

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General

This Agreement shall be governed by UK Law. The invalidity or illegality of any provision of this Agreement shall not affect the validity of any other provision. The parties intend for the remaining unaffected provisions to remain in full force and effect

Parish Council

SWARCO UK & Ireland Ltd
Hazelwood House
Chineham Business Park
Lime Tree Way
Chineham, Basingstoke
RG24 8WZ

Date: -

Date: - 30 April 2026

Signature: -

R POWELL

Signature: -

Name: -

Name: - Rebecca Powell