

RE: FW: Trees overhanging electricity substation



From

SDC Customer Contact <SDCCustomerContact@ukpowernetworks.co.uk>

To

'clerk@holbrookparishcouncil.gov.uk' <clerk@holbrookparishcouncil.gov.uk>

Date

2026-08-25 12:11

Good afternoon

Thank you for your email,

Overhanging would not necessarily be a safety hazard however if the trees are diseased and/or there is physical contact with the substation then this would be deemed a safety issue. If this is the case please call our emergency faults team on 105. They may attend and remove offending branches however they would not cut the overall tree.

Kind regards

Charley Christie (He/Him)| Customer Service Advisor | General Enquiries
UK POWER NETWORKS || Service Delivery Centre || Orwell Centre, Fore Hamlet, Ipswich IP3 8AA
Do you or someone you know need help during a power cut? If so, take a look at our Priority Services Register, we can help.
www.ukpowernetworks.co.uk/priority

-----Original Message-----
From: clerk@holbrookparishcouncil.gov.uk <clerk@holbrookparishcouncil.gov.uk>
Sent: 19 August 2026 11:41
To: SDC Customer Contact <SDCCustomerContact@ukpowernetworks.co.uk>
Subject: Re: FW: Trees overhanging electricity substation

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Dear Charley Christie,
Thank you for your reply to my email. Can you let me know if there is a potential hazard caused by the branches of the trees overhanging the electricity substation? If UK Power Networks are unable to do anything about the trees, but they are deemed to be a safety hazard, I will need to try and find who owns the land to try and get them to trim back, or remove, the trees.

Kind regards
Jo Hazlewood
Holbrook Parish Clerk
4 Shepherds Lane, The Street, Holbrook, Ipswich IP9 2QA

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On 2026-08-06 13:56, SDC Customer Contact wrote:

Good afternoon

Thank you for being patient,

Our Civil Maintenance team have advised that they do not believe that the trees sit on our substation footprint as it is just the compound itself.

Kind regards

Charley Christie (He/Him)| Customer Service Advisor | General Enquiries UK POWER NETWORKS || Service Delivery Centre || Orwell Centre, Fore Hamlet, Ipswich IP3 8AA Do you or someone you know need help during a power cut? If so, take a look at our Priority Services Register, we can help.
<http://www.ukpowernetworks.co.uk/priority>

-----Original Message-----

From: clerk@holbrookparishcouncil.gov.uk
<clerk@holbrookparishcouncil.gov.uk>
Sent: 21 July 2026 11:42
To: UK Power Networks <smartenquiries@ukpowernetworks.co.uk>
Subject: Trees overhanging electricity substation

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Dear UK Power Networks,
There is a small substation at IP9 2QA in Holbrook, Suffolk. There are some trees which are growing outside the power station which are now overhanging the substation and are considered to be potentially hazardous. Do you think you could get someone to have a look at these trees to see if they need to be removed and, if so, is this land owned by UK Power Networks?
I am attaching a couple of photos of the issue.

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Kind regards
Jo Hazlewood
Holbrook Parish Clerk
4 Shepherds Lane, The Street, Holbrook, Ipswich IP9 2QA

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