

Re: Zipwire at Holbrook



From peter.sander@playquip.co.uk <peter.sander@playquip.co.uk>
To clerk@holbrookparishcouncil.gov.uk <clerk@holbrookparishcouncil.gov.uk>
Date 2026-04-08 12:58

Hi Jo

I think the zip line is overdue a service, I have checked over Holbrooks PC file and it appears the Zip line was installed in 2020-2021 and I cant find any reference to a service since its installation.

It is recommended that the cable is taken down periodically to inspect it where it runs through the frame, we fit special fittings inside our frames which protect the cable from adverse wear but it should be dropped every 18-24 months for safety.

We can carry out a service for you, the cost is £385.00 + VAT, it entails taking the cable off to inspect, dismantling the carriage and inspecting the brake, we also reset the tyre buffers in the correct position as they often move over time.

The zip line is then reassembles and the cable tensioned.

We carry all spare parts that may be required so there is no down time for the equipment.

The spares list is as follows:

New cable	£199.00
New carriage	£233.00
Break parts	£32.00
New finger guards for carriage	£24.00
New seat and suspension unit	£118.00
New tyre buffers (each)	£18.00

The work is photographed and any replacement parts are pictured when installed.

It is possible, you wont need any parts, I just thought I would give you a complete cost, we would contact you prior to fitting any parts to get approval first.

I hope this is of help.

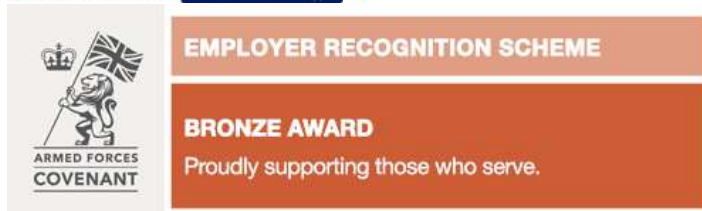
Kind Regards

Peter Sander

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From: clerk@holbrookparishcouncil.gov.uk <clerk@holbrookparishcouncil.gov.uk>

Sent: 08 April 2026 11:59

To: Peter Sander <peter.sander@playquip.co.uk>

Subject: Zipwire at Holbrook

Dear Peter,

Please could someone come out to look at our zipwire, to see if it can

be adjusted? Apparently it is becoming very slack.

Many thanks

—

Kind regards

Jo Hazlewood

Holbrook Parish Clerk

4 Shepherds Lane, The Street, Holbrook, Ipswich IP9 2QA

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